IMPORTANT INFORMATION

Insignia Flex™ Android Tablet

NS-14T002

Before using your new product, please read these instructions to prevent any damage.

Important Safety Instructions

1. Read these instructions.
2. Keep these instructions.
3. Heed all warnings.
4. Follow all instructions.
5. Do not use this apparatus near water. Do not touch your apparatus with wet hands.
6. Clean only with dry cloth.
7. Do not block any ventilation openings. Install in accordance with the manufacturer's instructions.
8. Do not install near any heat sources such as radiators, heat registers, stoves, or other apparatus (including amplifiers) that produce heat.
9. Do not expose the device to direct sunlight.
10. Protect the power cord from being walked on or pinched particularly at plugs, convenience receptacles, and the point where they exit from the apparatus.
11. Only use attachments/accessories specified by the manufacturer.
12. Unplug this apparatus during lightning storms or when unused for long periods of time.
13. Refer all servicing to qualified service personnel. Servicing is required when the apparatus has been damaged in any way, such as power-supply cord or plug is damaged, liquid has been spilled or objects have fallen into the apparatus, the apparatus has been exposed to rain or moisture, does not operate normally, or has been dropped.
14. To reduce the risk of fire or electric shock, do not expose this device to rain, moisture, dripping, or splashing, and no objects filled with liquids, such as vases, shall be placed on it.
15. Do not crush or puncture the apparatus. Avoid exposing the apparatus to high external pressure. Do not operate the apparatus in a very cold or very hot temperature, such as in cold weather or in an un-air-conditioned motor vehicle during intense heat.
16. Do not remove the cover or back to reduce the risk of electric shock. There are no user-serviceable parts inside. Refer servicing to qualified personnel.
17. Do not place the device on an unstable cart, stand, tripod, bracket, or table. The unit may fall, resulting in possible damage or injury.
18. To prevent hearing damage, do not use the earphone at a high volume.
19. Never place heavy or sharp objects on the LCD panel or device.
20. Only use the AC adapter included with the device. Using any other adapter will void your warranty.

Troubleshooting

What should I do if the display freezes or does not respond?

- Press and hold the ⏻ (power) button for three to six seconds to turn off your tablet, then turn your tablet back on.
- Insert a paper clip or pin into the RESET hole on the back of your tablet, then turn on your tablet again.

What should I do if I cannot turn on my tablet?

- Connect the charger and check the battery level on the screen. Make sure that the battery is fully charged.

Can I open Microsoft Office and PDF files on my tablet?

- You can purchase and download third party applications to read these types of files.

What should I do if my tablet won't turn on?

- Make sure that the battery is charged.
- Make sure that the power adapter is securely connected.
- Make sure that you are using the power adapter that was included with your tablet.

What should I do if my tablet won't recognize the SD card?

- Make sure that you have inserted a certified SD card.
- Make sure that you have inserted the memory card correctly.
- With the SD card inserted, turn off your tablet, then turn it back on.

What should I do if my tablet shows a low-battery warning?

- Connect your tablet to a computer or the included power adapter to charge the battery.

What should I do if I can't access the web?

- Check the wireless signal indicator in the status bar at the top of the screen. If there is no signal, you are not connected.
- Make sure that Wi-Fi is turned on.
- Make sure to select the right network and enter the correct password.

What should I do if there is no sound coming from my tablet?

- Unplug and reconnect your headphones. Make sure that the connector is pushed in all the way.
- The volume may be muted or set too low. Increase the volume setting.
- Check the software volume in "Settings."

Why is the actual storage less than storage in the specification?

- The device needs some space to hold system applications and data files, so the actual storage is less than the memory capacity in the specifications.

Note

The battery cannot be replaced.

Specifications

Specifications are subject to change without notice.

Dimensions W × H × D	8.2 × 6.2 × 0.43 in. (20.9× 15.8 × 1.1 cm)
Weight	1.2 lbs (0.5 kg)
Screen size	8-inches diagonal
Aspect ratio	4:3
Screen resolution	1024 × 768
Pixel-per-inch (PPI)	160
CPU	Dual-core Cortex A9 1.2 Ghz processor
Power supply	5V/2A
Power consumption	10W
RAM	1 GB
Internal memory	8 GB
microSD memory card	Up to 32 GB
Camera	Front, 2MP
Maximum video capture resolution	480p
Operating system	Android JB 4.2
USB port	Micro USB
Wi-Fi	802.11b/g/n
Bluetooth	Bluetooth 4.0
Battery	3.7V @ 4000 mAh rechargeable lithium-ion polymer

Legal notices

FCC Warning

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:

(1) this device may not cause harmful interference, and

(2) this device must accept any interference received, including interference that may cause undesired operation.

FCC Part 15

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

Warning:

Changes or modifications not expressly approved by the party responsible for compliance with the FCC Rules could void the user's authority to operate this equipment.

Note:

The manufacturer is not responsible for any radio or TV interference caused by unauthorized modifications to this equipment. Such modifications could void the user's authority to operate the equipment.

RSS-Gen & RSS-210 Statement

This device complies with Industry Canada licence-exempt RSS standard(s).

Operation is subject to the following two conditions: (1) this device may not cause interference, and (2) this device must accept any interference, including interference that may cause undesired operation of the device.

Le présent appareil est conforme aux CNR d'Industrie Canada applicables aux appareils radio exempts de licence. L'exploitation est autorisée aux deux conditions suivantes : (1) l'appareil ne doit pas produire de brouillage, et (2) l'utilisateur de l'appareil doit accepter tout brouillage radioélectrique subi, même si le brouillage est susceptible d'en compromettre le fonctionnement.

(i)the device for operation in the band 5150-5250MHZ is only for indoor use to reduce the potential for harmful interference to co-channel mobile satellite systems;

(i) l'appareil pour fonctionner dans la bande 5150-5250MHZ est uniquement pour un usage intérieur afin de réduire les risques d'interférence nuisible aux systèmes mobiles par satellite co-canal;

(ii)the maximum antenna gain permitted for devices in the band 5725-5825 MHz shall comply with the e.i.r.p. limits specified for point-to-point and non point-to-point operation as appropriate;

(ii) le gain d'antenne maximal autorisé pour les dispositifs fonctionnant dans la bande 5725-5825 MHz doivent respecter le pire limites spécifiées pour le point-à-point et l'exploitation non point à point, le cas échéant;

(iii)User should also be advised that hight-power radars are allocated as primary users(i.e. priority users) of the bands 5250-5350 MHz and that these radars could cause interference

and/or to LE-LAN device;

(iii) L'utilisateur doit également être informé que les radars hight-puissance sont désignés comme utilisateurs principaux (à savoir les utilisateurs prioritaires) des bandes 5250-5350 MHz et que ces radars pourraient cause des interférences et / ou à l'appareil LE-LAN;

RSS-102 Statement

This equipment complies with Industry Canada radiation exposure limits set forth for an uncontrolled environment.

Cet équipement est conforme à l'exposition aux rayonnements Industry Canada limites établies pour un environnement non contrôlé.

Specific Absorption Rate (SAR) Certification Information

Your wireless mobile device is a radio transmitter and receiver. It is designed and manufactured not to exceed the exposure limits for Radio Frequency (RF) energy set by the Federal Communications Commission (FCC) of the U. S. Government.

These FCC RF exposure limits are derived from the recommendations of two expert organizations: The National Council on Radiation Protection and Measurement (NCRP) and the Institute of Electrical and Electronics Engineers (IEEE). In both cases, the recommendations were developed by scientific and engineering experts drawn from industry, government, and academia after extensive reviews of the scientific literature related to the biological effects of RF energy.

The RF exposure limit set by the FCC for wireless mobile devices employs a unit of measurement known as the Specific Absorption Rate (SAR). The SAR is a measure of the rate of absorption of RF energy by the human body expressed in units of watts per kilogram W/kg). The FCC requires wireless devices to comply with a safety limit of 1.6 watts per kilogram (1.6 W/kg).

The FCC SAR limit incorporates a substantial margin of safety to give additional protection to the public and to account for any variations in measurements.

SAR tests are conducted using standard operating positions accepted by the FCC with the mobile device transmitting at its highest certified power level in all tested frequency bands. Although the SAR is determined at the highest certified power level, the actual SAR level of the mobile device while operating can be well below the maximum reported value. This is because the mobile device is designed to operate at multiple power levels so as to use only the power required to reach the network. In general, the closer you are to a wireless base station antenna, the lower the power output of the mobile device.

Before a new model mobile device is available for sale to the public, it must be tested and certified to the FCC that it does not exceed the SAR limit established by the FCC. Tests for each model mobile device are performed in positions and locations (e.g. near the body) as required by the FCC.

By typical operations, this mobile device has been tested and meets FCC SAR guidelines.

Use of other accessories may not ensure compliance with FCC RF exposure guidelines. The FCC has granted an Equipment Authorization for this mobile device with all reported SAR levels evaluated as in compliance with the FCC RF exposure guidelines. This mobile device has a FCC ID number: A3LSCHI925 and the specific SAR levels for this mobile can be found at the following FCC website: http://www.fcc.gov/oet/ea/

The SAR information for this device can also be found on Samsung's website: http://www.samsung.com/sar

SAR information on this and other model mobile devices can be accessed online on the FCC's website through http://transition.fcc.gov/oet/rfsafety/sar.html. To find information that pertains to a particular model mobile device, this site uses the mobile device FCC ID number, which is usually printed somewhere on the case of the mobile device.

Once you have the FCC ID number for a particular mobile device, follow the instructions on the website and it should provide values for typical or maximum SAR for a particular mobile device. Additional SAR information can also be obtained at http://www.fcc.gov/encyclopedia/specific-absorption-rate-sar-cellular-telephones.

COFETEL Statement

La operación de este equipo está sujeta a las siguientes dos condiciones:

1) es posible que este equipo o dispositivo no cause interferencia perjudicial y

2) este equipo debe aceptar cualquier interferencia, incluyendo la que pueda causar su propia operación no deseada.

OPEN SOURCE SOFTWARE NOTICE

If you require additional information, or you wish to receive the complete corresponding GPL licensed source code, please call the Insignia support line at 1-877-467-4289. This source code is available for a period of three (3) years from the date of the distribution of this product by Insignia.

The open source software licenses associated with the Insignia Flex Tablet can be viewed by selecting: **Settings** > **About Tablet** > **Legal Information** > **Open Source Licenses**.

The manual is posted on www.insigniaproducts.com

One-year warranty

Insignia Products ("Insignia") warrants to you, the original purchaser of this new NS-14T002 ("Product"), that the Product shall be free of defects in the original manufacture of the material or workmanship for a period of 1 year from the date of your purchase of the Product ("Warranty Period"). This Product must be purchased from an authorized dealer of Insignia brand products and packaged with this warranty statement. This warranty does not cover refurbished Product. If you notify Insignia during the Warranty Period of a defect covered by this warranty that requires service, terms of this warranty apply.

How long does the coverage last?

- The Warranty Period lasts for 1 year (365 days) from the date you purchased the Product. The purchase date is printed on the receipt you received with the Product.

What does this warranty cover?

During the Warranty Period, if the original manufacture of the material or workmanship of the Product is determined to be defective by an authorized Insignia repair center or store personnel, Insignia will (at its sole option): (1) repair the Product with new or rebuilt parts; or (2) replace the Product at no charge with new or rebuilt comparable products or parts. Products and parts replaced under this warranty become the property of Insignia and are not returned to you. If service of Products or parts are required after the Warranty Period expires, you must pay all labor and parts charges. This warranty lasts as long as you own your Insignia Product during the Warranty Period. Warranty coverage terminates if you sell or otherwise transfer the Product.

How to obtain warranty service?

If you purchased the Product at a retail store location, take your original receipt and the Product to the store you purchased it from. Make sure that you place the Product in its original packaging or packaging that provides the same amount of protection as the original packaging. If you purchased the Product from an online web site, mail your original receipt and the Product to the address listed on the web site. Make sure that you put the Product in its original packaging or packaging that provides the same amount of protection as the original packaging.

Where is the warranty valid?

This warranty is valid only in the United States and Canada at Best Buy or Future Shop branded retail stores or websites to the original purchaser of the product in the county where the original purchase was made.

What does the warranty not cover?

This warranty does not cover:

- Customer instruction
- Installation
- Set up adjustments
- Cosmetic damage
- Damage due to acts of God, such as lightning strikes
- Accident
- Misuse
- Abuse
- Negligence
- Commercial use
- Modification of any part of the Product, including the antenna
- Plasma display panel damaged by static (non-moving) images applied for lengthy periods (burn-in).

This warranty also does not cover:

- Damage due to incorrect operation or maintenance
- Connection to an incorrect voltage supply
- Attempted repair by anyone other than a facility authorized by Insignia to service the Product

- Products sold as is or with all faults
- Consumables, such as fuses or batteries
- Products where the factory applied serial number has been altered or removed

REPAIR REPLACEMENT AS PROVIDED UNDER THIS WARRANTY IS YOUR EXCLUSIVE REMEDY. INSIGNIA SHALL NOT BE LIABLE FOR ANY INCIDENTAL OR CONSEQUENTIAL DAMAGES FOR THE BREACH OF ANY EXPRESS OR IMPLIED WARRANTY ON THIS PRODUCT, INCLUDING, BUT NOT LIMITED TO, LOST DATA, LOSS OF USE OF YOUR PRODUCT, LOST BUSINESS OR LOST PROFITS. INSIGNIA PRODUCTS MAKES NO OTHER EXPRESS WARRANTIES WITH RESPECT TO THE PRODUCT, ALL EXPRESS AND IMPLIED WARRANTIES FOR THE PRODUCT, INCLUDING, BUT NOT LIMITED TO, ANY IMPLIED WARRANTIES OF AND CONDITIONS OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, ARE LIMITED IN DURATION TO THE WARRANTY PERIOD SET FORTH ABOVE AND NO WARRANTIES, WHETHER EXPRESS OR IMPLIED, WILL APPLY AFTER THE WARRANTY PERIOD. SOME STATES, PROVINCES AND JURISDICTIONS DO NOT ALLOW LIMITATIONS ON HOW LONG AN IMPLIED WARRANTY LASTS, SO THE ABOVE LIMITATION MAY NOT APPLY TO YOU. THIS WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS, AND YOU MAY ALSO HAVE OTHER RIGHTS, WHICH VARY FROM STATE TO STATE OR PROVINCE TO PROVINCE.

Contact Insignia:

For customer service please call 1-877-467-4289 (U.S. and Canada) or 01-800-926-3000 (Mexico)
www.insigniaproducts.com

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